# DCPS Student Discount

Parent Registration Instructions

## 1. Create and verify parent OneView Account

- Create an account by accessing the enrollment wizard at: <u>https://oneview.duvalschools.org/sites/PublicUserRegistration/Pages/Enrollment.aspx</u>
- You MUST get verified for your OneView parent account by the school administrator.

## 2. Accessing the Computer Sale

- Log into your parent <u>OneView</u> Account.
- Hover over to the Announcements box, click on the link "Parent and Employee Computer Sale 3.0".



• You should be redirected to another website with product inventory.

Computer Buy Back Support Line: 984-452-72	10		A My Account	₩0
RESCUE		Home Complete Catalog $\lor$ Desktops Laptops Monitors Apple Products UM Inventory E-Recycling $($ Search		9
	ACCOUNT DETAILS	LOCOUT		
	TEST ACCOUNT	ORDER HISTORY		
	PRIMARY ADDRESS			
	2302 Emerson SL Jacksonville, FL 32207 United States (904) 330-0283			

## 3. Purchasing a computer

### Select a category and pick a device.

- Price and specifications will show when moused over. The student discount will not show until the item is in your cart.
- Once you have decided on an item click the photo.



#### Choose any upgrades.

- You can add a bigger or faster hard drive.
- Upgrade the amount of memory.
- Add virus protection.



### Add the item to your cart.

• Make sure a student ID is selected and click Checkout.

# SHOPPING CART

#### SELECT STUDENT ID

Only discount per order is applied. If you have multiple discounts, you must place separate orders to use each of your available discounts.

		~
LENOVO THINKPAD X131E 11.6" I3-2367M 1.4GHZ 4GB RAM 250GB HDD WIN 10 PRO	Subtotal	\$50.00
Laptop Charger: √	СНЕСК	тис
\$40.00		
- 1 +	Continue S	hopping

## Checkout

- Insert contact & billing information.
- Click Continue to shipping.

Apartment, suite, etc. ( City Jacksonville Country/Region United States	▼ State Florida	•	ZIP code
Apartment, suite, etc. ( City Jacksonville			
Apartment, suite, etc. (			
	optional)		
Address 123 Your Str	reet		
Your		Name	
Shipping address First name Your		Last name Name	
Keep me up to date	on news and exclusiv	e offers	
Log out	(yourname@email.	comj	
	(uqurnama Qamail	com)	
Cart > Information > Shi	ppg / rajmont		
	ipping > Payment		

• Choose in-store pickup (free) or shipping (extra)

art > Inform	nation > Shipping > Payment	
Contact	yourname@email.com	Chang
Ship to	123 Your Street, Jacksonvile FL 32XXX, United States	Chang
DCP: 3220	S In-Store Pickup - Urban Mining - 2362 Emerson ST, Jacksonville, FL 7	Fre
🔵 Large	e Box	\$20.0

- Insert Payment information.
- Can pay with credit card now or pay on pickup for in-store orders. Cash on Delivery is not available for shipped orders.
- Insert billing address if needed.
- Click "Complete order"

Payment All transactions are secure and encrypted.				
• Credit card	VISA 🌔 AMEX	and more		
Card number		≻ 🔒		
Name on card		*		
Expiration date (MM / YY)	Security code	~ 0		
Cash on Delivery (COD)				
Same as shipping address				
Remember me				
Save my information for a faster checkout				
< Return to shipping		Complete order		

# All Done!

- You will receive an order confirmation email once your order is placed.
- Once your order is ready for pickup you will receive another email with pickup details.
- Bring a copy of the email into the store and our staff will grab your order!
- Inspect your order, sign the order slip for pickup confirmation and enjoy your day!

# Frequently Asked Questions:

#### Q: I did not receive an order confirmation/order ready email. What's going on?

A: Please check your spam folder to make sure the email is not there.

#### Q: How long does it take to get my computers?

A: Expect up to 2 weeks for computers to be ready.

#### Q: Where is the discount?

A: The discount will show once the item is placed in your cart.

#### Q: I have multiple children. How do I get a discount for each of them?

A: Only one discount is applied per order. If you have multiple students, please make separate orders.

#### Q: Can I get the discount in-store?

A: Unfortunately, the discount is tied to your OneView account. You must go through OneView.

#### **Q: Do these come with Microsoft Office?**

A: They do not but students can get it free with their DCPS credentials! Click here for more info.

#### Q: I don't have a OneView but I do have a Focus account. Do I have to create a OneView?

A: If you have already created an account to access Focus, you can use that account to access OneView.

#### Q: Why can I not access the website? I have done this before.

A: Call Urban Mining. Make sure you have the email you use to access OneView handy.

#### Q: I'm trying to click the link and it is not working?

A: Call or visit Urban Mining. Our team can assist you.

#### Q: I'm getting an Invalid Multipass Request. What do I do?

A: Delete the long string of characters in the URL. If this does not work give us a call.

#### Q: Why does it say Invalid Shopify Login?

A: Make sure you have gone to your student's school and verified your parent/guardian status!